

GRIEVANACE REDRESSAL POLICY

OF

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1. Preamble

AICTE has notified regulation for establishment of mechanism for grievance redressal Committee for all the AICTE approved technical Institutions vide No. 37-3/Legal/2012 dated 25.05.2012. In order to ensure transparency by technical institutions imparting technical education, in admissions and with objectives of preventing unfair practices and to provide a mechanism to students for redressal of their grievances.

2. Definition

“**Grievances or Complaint**” includes any communication that expresses dissatisfaction, harassment in respect of the conduct or any act of omission or commission or deficiency of service and in the nature of seeking a remedial action.

The Grievances may broadly include the following complaints of the aggrieved students

- a. Academic
- b. Non-Academic
- c. Grievance related to Assessment
- d. Grievance related to Victimization
- e. Grievance related to Attendance
- f. Grievance related to charging of fees
- g. Grievance regarding conducting of Examinations
- h. Harassment by colleague students or the teachers etc.
- i. Harassment of Women at Workplace
- j. Harassment of SC/ ST students and faculty

